
QUALITY POLICY

Associated Equipment Ltd operates in the medical, pharmaceutical and healthcare industry. **Associated Equipment Ltd** has all the necessary knowledge, expertise and experience to:

- Import, store and distribute medical devices and specialized pharmaceuticals;
- Import, Install, Commission, and Service medical and healthcare equipment

Associated Equipment Ltd adopts a Quality Management System based on the requirements of MSA EN ISO 9001:2015 and ISO 13485:2016

Associated Equipment Ltd has established the following strategic objectives to be pursued through the Quality Management System:

- Long Term Vision
 - ✓ To establish long-lasting business relationships, both with the customers and end-users on one side and the suppliers on the other side, built on mutual trust that have strong potential for development and growth.
 - ✓ To provide the latest and high-quality medical, pharmaceutical and healthcare products and equipment for the mutual benefit of clients, end-user and patients.
 - ✓ To research and market innovative products to keep up-to-date with the current healthcare advances
- External providers
 - ✓ To acquire products from reliable suppliers with a high commitment towards product quality, innovation and value for money.
- Customer Focus
 - ✓ To give the required and deserved respect, attention and priority to all clients.
 - ✓ To offer latest and high quality product to every client in the most feasible and cost effective way.
 - ✓ To ensure that all customer requirements are met in a timely and professional manner whether they are patients or healthcare providers.
- Resources
 - ✓ To develop adequate expertise and knowledge to be able to support the product portfolio
 - ✓ To harness and develop the experience and knowledge earned over the years.
 - ✓ To encourage teamwork and cooperation between the employees of **Associated Equipment Ltd** and also with the customers.
- Quality
 - ✓ To continuously improve the quality management system and the overall management of **Associated Equipment Ltd**.
 - ✓ To constantly nurture the culture of high quality standards and continuous improvement across **Associated Equipment Ltd**.

The Management